



Warranty Claim form

(Please fill in this form and send it to us only if you want to claim the goods within the legal deadline. The form must be printed, filled in, signed, and sent scanned to the e-mail address below, and also included in the shipment together with the claimed goods).

Addressee / Seller:

Online store: ritchy.com
Company: Ritchy EU s.r.o.
Registered office: Karla Engliše 519/11, Prague 5, 150 00
Company ID: 01493299
Email: support@ritch.com
Telephone: (+420) 225 067 840

Sender / Complainant:

I hereby declare that I apply this warranty claim about purchasing the following product:

Order Number:
Name of the goods:
Quantity:
Description of the defect:

Date of order:

Order receipt date:

Preferred method of handling the complaint (*exchange/refund of funds*) :

In case of refund, please return the funds for ordering and delivery to the account (*please state the account number*) :

Name and surname of the complainant:

Complainant's address:

Phone:

E-mail:

At day _____

Signature

Name and surname of the complainant